

8D (8 Discipline) Problem Solving

INTRODUCTION

A one-day course that covers the 8D problem solving techniques in context of the requirements of IATF 16949:2016

8D problem solving is an analytical approach to investigate and identify the root cause of a concern, identify robust solutions to stop re-occurrence

DURATION

1 Day, 09.00 – 16.00

WHO SHOULD ATTEND

As the 8D problem solving techniques can form an integral part of APQP activities and become a core business continual improvement tool. This course will benefit:

- Senior Managers with responsibility for sales, design, technical, production and quality.
- Senior and line management who are responsible for creating and or implementing IATF 16949:2016 requirements.
- Engineers and technicians who can apply 8D problem solving techniques.

COURSE OBJECTIVES

By the end of the course delegates will understand;

- Basic 8D terminology
- Each of the 8 Disciplines
- How to complete an 8D report
- What tools and techniques to apply

COURSE CONTENT

- A guide to 8D Problem Solving
- What are "the 8 disciplines"?
- How the 8 disciplines are used to drive business improvement

IN – HOUSE COURSES

Offering better value for money, they can be designed to closely match your specific requirements.

STYLE OF DELIVERY AND COURSE LEADERS

Our course leaders have extensive experience in Quality Management across a wide range of sectors including manufacturing, service and professional organisations including Local, National and International Government. This wide experience enables them to make the course more interesting by using their relevant examples and case studies during workshop discussions. Our team of staff has extensive experience of working across cultural boundaries, through their work in Europe, Africa, Middle East, Asia and the Americas.

CERTIFICATION

Delegates successfully completing the course will be awarded an IQMS registered certificate.

BOOKING AND COURSE FEES

NOTE - POA this course is only available on an In-house basis, please contact us on 0191 516 9191 or email iqmsenquiries@saiglobal.com for further information.