

Enhancing and Maintaining a Quality Management System (QMS)

INTRODUCTION

This 2 day course is designed to equip delegates with the knowledge and practical skills to either implement or enhance an existing Quality Management System (QMS). Discover the actions, tools and techniques required to implement or improve a QMS including procedural and process information.

DURATION

2 Days, 9.00 – 17.00

WHO SHOULD ATTEND

Typically professionals who:

- Manage compliance obligations including statutory and regulatory requirements
- Are responsible for processes within an organisation
- Manage documentation and records keeping programs and systems
- Manage or oversee supplier and contractor quality related performance
- Manage compliance or quality related conformance audit programs
- Conduct strategic management reviews of quality related performance outcomes
- Manage or oversee issue resolution relating to product, service or process quality
- Manage or overview improvement initiatives to enhance some aspect of quality

COURSE OBJECTIVES

Learn how to bring the necessary discipline and control to your operations with strategies to identify problems, assign resources and evaluate and improve the effectiveness of your system.

COURSE CONTENT

- Understanding the elements of a QMS
- Establish the scope and purpose of a QMS based on stakeholder needs and expectations
- Design a QMS framework incorporating process management tools and techniques
- Design a QMS using a risk based approach
- Undertake GAP analysis and document processes incorporating operational controls
- Implement or improve a QMS framework using training, communication and performance monitoring tools and techniques
- Evaluate performance results and implement improvements

WHAT ARE THE BENEFITS?

This course offers valuable day to day knowledge and skills essential to an efficient quality management system.

IN-HOUSE COURSES

Offering better value for money, they can be designed to closely match your specific requirements

STYLE OF DELIVERY AND COURSE LEADERS

Our course tutors are approved training providers, approved by the CQI and IRCA Certified training program. They are qualified and experienced with extensive practical knowledge across a wide range of commercial, institutional and industrial environments.

CERTIFICATION

Delegates successfully completing the course will be awarded an SAI Global attendance certificate.

BOOKING AND COURSE FEES

The fee includes lunch and refreshments during the course. Please log on to our website www.iqms.co.uk and complete an on-line booking form advising payment details/purchase order number.

Fee: £725 plus VAT

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