

ISO 9001:2015 Lead Auditor

INTRODUCTION

This intensive, challenging and highly interactive CQI and IRCA Certified training program is for those people who require an in-depth understanding of the range of auditing techniques and protocols associated with the Lead Auditor role.

DURATION

5 Days, 08.30 – 17.30 (days 1-3) 08.30 – 17.45 (day 4) 08.30 – 16.15 (day 5)

WHO SHOULD ATTEND?

This course satisfies the training requirements for those who wish to register with CQI and IRCA Certified training auditor registration scheme. It is also essential for any serious quality practitioner, particularly those with a responsibility to design, implement and manage an audit programme for internal audits, supplier audits and other external audits from customers and/or certification bodies. Other people who have found this course useful in the past have been internal quality auditors who are looking to enhance their quality auditing knowledge and skills, and those looking to achieve formal recognition for the skills and knowledge that they possess.

PRIOR KNOWLEDGE

Those attending this course are expected to have knowledge of the following:

- Quality management principles and concepts:
 - The Plan, Do, Check, Act (PDCA) cycle
 - The relationship between quality management and customer satisfaction
 - Quality management terms and definitions and the 7 Quality Management Principles
 - The process approach used in quality management
 - Process Based Quality Management Systems
 - The structure, content and requirements of ISO 9001
- This knowledge can be gained in a number of ways:
 - Previous experience and existing knowledge
 - Attending a CQI and IRCA Certified training ISO 9001 Foundation course – or equivalent
 - Reading or self-study

If you would like to attend our CQI and IRCA Certified training ISO 9001 Foundation course at a discounted price to help you prepare for this Lead Auditor course please contact us.

COURSE OBJECTIVES

- To enable you to lead an audit team
- Audit the quality management system of an organisation to the requirements of ISO 9001:2015.

COURSE CONTENT

- ISO 9001:2015 – evidence required for conformity
- Roles and responsibilities of auditors and lead auditors
- Processes and techniques for planning, conducting & reporting audits
- Audit follow-up activities and auditing for continual improvement

WHAT ARE THE BENEFITS?

The course is designed not only to help people perform value-adding quality audits, but also to develop delegates' wider understanding of quality management systems design and implementation. In particular it will help delegates get to grips with those issues of ever-increasing importance, such as risk based thinking, understanding how internal and external issues are managed by an effective management system, customer satisfaction, continual improvement and the management of processes. It will help delegates understand how these critical issues can be embedded into the quality management system of an organisation. Successful completion of the course and the achievement of the 70% pass mark will satisfy the formal training requirements for those wishing to register as an auditor, lead auditor or principal auditor with CQI and IRCA Certified training auditor registration QMS 2015 scheme.

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IN – HOUSE COURSES

Offering better value for money, they can be designed to closely match your specific requirements.

STYLE OF DELIVERY AND COURSE LEADERS

Our course leaders are quality management professionals, as well as being qualified, registered and experienced auditors. They have extensive knowledge across a wide range of sectors including manufacturing, finance, pharmaceuticals, local and national government. They have all cut their teeth as successful change agents within high profile organisations, and fully understand the range of technical, legislative and people challenges that face those with a responsibility for delivering real quality improvements.

CERTIFICATION

Delegates successfully completing the course will be awarded a CQI and IRCA Certified training accredited certificate. (A17945).

BOOKING AND COURSE FEES

The fee includes full lunch and refreshments each day. Please log on to our website www.iqms.co.uk and complete an on-line booking form advising payment details/purchase order number.

Fee: £1,395 plus VAT