

ONLINE Root Cause Analysis

INTRODUCTION

Root Cause Analysis basics contains three modules:

- The essentials of Root Cause Analysis and its process. (Basics)
- How to investigate the root cause and the two basic tools used to conduct a Root Cause Analysis. (Analysis tools)
- Different ways of implementing corrective and preventive measures for the identified root cause of the problem. It also covers the practices for monitoring, verification and record keeping. (Root cause correction)

This interactive and self-paced online learning course will enable participants to discover the skills and knowledge to conduct a root cause analysis on a range of processes.

DURATION

1 to 1.25 Hours Online

WHO SHOULD ATTEND?

Root Cause Analysis is designed for food industry personnel involved in a HACCP team, QA Management and those personnel responsible for incident investigation and audits.

Root cause analysis is a commonly used investigative and correction action tool

COURSE OBJECTIVES

Upon completion of this course, participants will be able to:

- Explain the basics of the Root Cause Analysis process
- Explain the benefits of identifying and treating the underlying causes of problems
- Describe the process steps to analyse and investigate the root cause
- Explain the tools used to conduct the Root Cause Analysis
- Describe the process to create and implement corrective and preventive action plans for identified root causes
- Identify the appropriate practices for monitoring, verifying and recording of corrective actions

WHAT ARE THE BENEFITS OF ONLINE LEARNING?

✓ **PRACTICAL JOB AIDS** - Tools and templates are available as printable documents which learners can use as job aids

✓ **CONVENIENT & COST EFFECTIVE** - Your organisation does not need to pay for travel or accommodation and you do not need time out of the office

✓ **ANYTIME, ANYWHERE, ANYPLACE** - Learning is convenient and can be delivered on demand, when and where it is needed, both on and off site

✓ **TIME REDUCTION** - Learning can be delivered as 'just in time' training, reducing the period between the learning and application of the knowledge or skills

✓ **NO RISK ENVIRONMENT** - An online learning environment allows employees to safely master skills before applying them in actual situations

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MOTIVATION

- ✓ Clearly defined learning objectives at multiple levels, including the course, module and lesson levels
- ✓ Interactive lessons and media elements, will get learners involved more quickly and keep them motivated to continue
- ✓ Interactivities have been designed to engage the learner in the content and for the purpose of application of knowledge

SELF-PACED

- ✓ Learners are able to complete the course at their own speed. The course is designed to help facilitate learning through the content on the assumption that there is no face to face facilitator.
- ✓ Self-directed learning allows for time to reflect and develop a deeper understanding of the material

FLEXIBLE ACCESS

- ✓ Allows learners to access and review the lessons they need at times convenient to them.
- ✓ Content can be revisited as often as desired within the 12 month license period

PRACTICAL APPLICATION

- ✓ The learning strategy recognises that adults learn best when training is practical and focused
- ✓ The case study approach helps to convey complex theoretical concepts in a practical and immersive way

STYLE OF DELIVERY

Online with Audio

CERTIFICATION

Delegates successfully completing the course will be awarded a Completion Certificate issued by SAI Global.

BOOKING AND COURSE FEES

Please log on to our website www.iqms.co.uk and complete an on-line booking form advising payment details/purchase order number.

Fee: £125+VAT